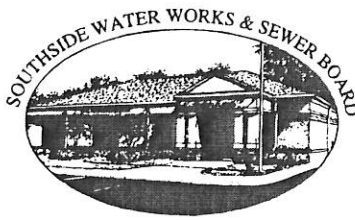


**Board Members:**

Randall Tallent  
Jason Patty  
Joe Creel  
Gaylon Pierce  
John Hatley



Barbara Sewell,  
Office Manager  
Brandon Sewell,  
Superintendent  
David Fry,  
Assistant Superintendent  
Jessica Phillips,  
Assistant Office Manager

March 9, 2021

Dear Southside Water Works Customer,

This letter is to inform you of new rates for water and sewer services that will go into effect April 1, 2021. On March 8, 2021, the Board approved the following rate adjustments:

0-2000 gallons (minimum charge): \$27.04 + tax  
Over 2,000 gallons: \$4.36 per thousand + tax  
Sewer rates will remain 100 percent of the water charge

Since the last rate adjustment, Southside Water Works and Sewer Board has both begun and completed several projects to better service our growing community. The wastewater treatment plant was completed and put into operation, and a new well has been drilled. In the coming months we will be constructing the new well, building a new storage tank, and undergoing water line upgrades to accommodate these new additions to the system.

Southside Water Works and Sewer Board is committed to managing these costs and staying efficient while upholding its commitment to a sustainable future. Our goal is to provide the best and most reliable service to our community.

The Board regularly meets the second Monday of each month at 3:00 PM at Southside Water Works and Sewer Board office at 3001 Highway 77.

Thank you for your understanding.